

ARTION Conferences & Events Privacy Policy Agreement

Last updated [April, 2020]

Introduction

In ARTION Conferences & Events we respect the privacy of our users. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website <https://europeansexologycongress.org/> (from now on referred to as “**Website**”) including any other media form, media channel, mobile website, or mobile application related or connected thereto (collectively, the “**Website**”). Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the site.

We reserve the right to make changes to this Privacy Policy at any time and for any reason. We will alert you about any changes by updating the “Last Updated” date of this Privacy Policy. Any changes or modifications will be effective immediately upon posting the updated Privacy Policy on the Site, and you waive the right to receive specific notice of each such change or modification.

You are encouraged to periodically review this Privacy Policy to stay informed of updates. You will be deemed to have been made aware of, will be subject to, and will be deemed to have accepted the changes in any revised Privacy Policy by your continued use of the **Website** after the date such revised Privacy Policy is posted.

Collection of your information

We may collect information about you in a variety of ways. The information we may collect on the Site includes:

Personal Data

Personally identifiable information, such as your name, shipping address, email address, and telephone number, and demographic information, such as your age, gender, hometown, and interests, that you voluntarily give to us when you register with [MeetingHand](#), [Certain](#) or [EasyChair](#) (is conditional to the event in question) or when you choose to participate in various activities related to ARTION Conferences & Events, such as online chat and message boards and subscription to newsletters and promotional emails. You are under no obligation to provide us with personal information of any kind, however your refusal to do so may prevent you from using certain features of the site and/or have problems in registration procedure.

Derivative Data

Information our servers automatically collect when you access the Site, such as your IP address, your browser type, your operating system, your access times, and the pages you have viewed directly before and after accessing the Site.

When do we collect information?

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may collect information about you via the **Website** when:

- Register for an event via our third-party event management software.
- Make a purchase
- Sign up for our newsletter
- Respond to a survey or marketing communication

- Surf the website

Third-Party integrations

We use third-party event management software to proceed with our registration procedure. Namely [MeetingHand](#), [Certain](#) and [EasyChair](#) the privacy policy of them is available here:

- <https://meetinghand.com/privacy-policy>
- <https://www.certain.com/privacy-policy/>
- <https://easychair.org/privacy>

We use third-party services to send out our e-newsletter and administer our mailing lists, namely [Mailchimp](#) and [Moosend](#). The privacy policy for both platforms is available via the links bellow:

- <https://mailchimp.com/legal/privacy/>
- <https://moosend.com/privacy-policy/>

Use of your information

We may use the aforementioned collected information we collected from you in the following ways.

- Compile anonymous statistical data and analysis for use internally or with third parties.
- Create and manage your account.
- Deliver targeted advertising, coupons, newsletters, and other information regarding our events to you.
- Email you regarding your account or order.
- Enable user-to-user communications.
- Fulfill and manage purchases, orders, payments, and other transactions related to the **Website**.
- Notify you of updates and other news related to our events.

- Process payments and refunds.
- To allow us to better service you in responding to your customer service requests.
- Respond to product and customer service requests.
- Send you a newsletter.

Disclosure & security of your information

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse. Any information disclosed online is vulnerable to interception and misuse by unauthorized parties. Therefore, we cannot guarantee complete security if you provide personal information.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights, and are required to keep the information confidential.

We have set out specific retention periods of your personal data where possible. Where that has not been possible, we have set out the criteria we use to determine the retention period. For our newsletters we retain the information you used to sign up for our newsletter for as long as you remain subscribed (i.e. you do not unsubscribe).

We take appropriate technical and organizational measures to secure your information and to protect it against unauthorized or unlawful use and accidental loss or destruction, including:

- Only sharing and providing access to your information to the minimum extent necessary, subject to confidentiality restrictions where appropriate, and on an

anonymized basis wherever possible.

- Using secure servers to store your information.

Third-Party Service Providers

We may share your information with third parties that perform services for us or on our behalf, including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance.

Marketing Communications

With your consent, or with an opportunity for you to withdraw consent, we may share your information with third parties for marketing purposes, as permitted by law.

Other Third Parties

We may share your information with advertisers and investors for the purpose of conducting general business analysis. We may also share your information with such third parties for marketing purposes, as permitted by law.

We are not responsible for the actions of third parties with whom you share personal or sensitive data, and we have no authority to manage or control third-party solicitations. If you no longer wish to receive correspondence, emails or other communications from third parties, you are responsible for contacting the third party directly.

Tracking technologies

Cookies

We use cookies on the **Website** to help customize it and improve your experience.

When you access the **Website**, your personal information is not collected through the use of tracking technology. Most browsers are set to accept cookies by default. You can remove or reject cookies, but be aware that such action could affect the availability and functionality of the **Website**.

Website Analytics

We also partner with selected third-party vendors, such as [Google Analytics](#) to allow tracking technologies and remarketing services on the **Website** through the use of first party cookies and third-party cookies, to, among other things, analyze and track users' use of the **Website**, determine the popularity of certain content and better understand online activity. By accessing the **Website**, you consent to the collection and use of your information by these third-party vendors. You are encouraged to review their privacy policy and contact them directly for responses to your questions. We do not transfer personal information to these third-party vendors. However, if you do not want any information to be collected and used by tracking technologies, you can visit the third-party vendor or the [Network Advertising Initiative Opt-Out Tool](#) or [Digital Advertising Alliance Opt-Out Tool](#).

You should be aware that getting a new computer, installing a new browser, upgrading an existing browser, or erasing or otherwise altering your browser's cookies files may also clear certain opt-out cookies, plug-ins, or settings.

Policy for children

We do not knowingly solicit information from or market to children under the age of 13. If you become aware of any data, we have collected from children under age 13, please contact us using the contact information provided below.

Controls for do-not-track features

Most web browsers and some mobile operating systems include a Do-Not-Track ("DNT") feature or setting you can activate to signal your privacy preference not to have data about your online browsing activities monitored and collected. No uniform technology standard for recognizing and implementing DNT signals has been finalized. As such, we do not currently respond to DNT browser signals or any other mechanism

that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about that practice in a revised version of this Privacy Policy. Most web browsers and some mobile operating systems [and our mobile applications] include a Do-Not-Track (“DNT”) feature or setting you can activate to signal your privacy preference not to have data about your online browsing activities monitored and collected. If you set the DNT signal on your browser, we will respond to such DNT browser signals.

Options regarding your information

Emails and Communications

If you no longer wish to receive correspondence, emails, or other communications from us, you may opt-out by:

- Contacting us using the contact information provided below
- Send us an email at efs@artion.com.gr

If you no longer wish to receive correspondence, emails, or other communications from third parties, you are responsible for contacting the third party directly.

The EU general data protection regulation (GDPR) (EEA, Switzerland and UK only)

On May 25, 2018, a new data privacy law known as the EU General Data Protection Regulation (or the "GDPR") becomes effective. The GDPR requires ARTION Conferences & Events to provide Users with more information about the processing of their Personal Data.

a. Legal grounds for processing your Personal Data according to the GDPR

The legal grounds for us processing your Personal Data for the purposes set out in above will typically be because:

You provided your consent,

- It is necessary for our contractual relationship,
- The processing is necessary for us to comply with our legal or regulatory obligations,
- The processing is in our legitimate interest as an event planning and organizing platform.

b. Transfers of Personal Data

ARTION Conferences & Events, as a company, may be in need of transferring your Personal Data outside of the country from which it was originally provided. This may be intra-group or to third parties that we work with who may be located in jurisdictions outside the EEA, Switzerland and the UK which have no data protection laws or laws that are less strict compared with those in Europe. Whenever we transfer Personal Data outside of the EEA, Switzerland or the UK, we take legally required steps to make sure that appropriate safeguards are in place to protect your Personal Data.

Which Personal Data We Might Transfer: In order to process booked and purchased services within our third-party platforms, we can transfer personal data of our clients, their defined sub-users, their customers and third-party service providers if defined in our system. The personal data we might transfer includes following items;

- Name, surname,
- Email address,
- Address,
- Phone number,
- Organization / institution / company name etc.
- Booking details for offered services,
- Other personal data requested from third-party platforms that we use.

In case the event organization is held in Greece, we do not transfer personal data to another country but keep them in our servers.

c. Personal Data retention

We retain your Personal Data for as long as necessary to provide you our services, or for other important purposes such as complying with legal obligations, resolving disputes, and enforcing our agreements.

d. Your rights

Data protection law provides you with rights in respect of Personal Data that we hold about you, including the right to request a copy of the Personal Data, request that we rectify, restrict or delete your Personal Data, object to profiling and unsubscribe from marketing communications. Please note that requests to exercise data protection rights will be assessed by us on a case-by-case basis. There may be circumstances where we are not legally required to comply with your request because of the laws in your jurisdiction or because of exemptions provided for in data protection legislation.

If you have a complaint about how we handle your Personal Data, please get in touch with us. If you are not happy with how we have attempted to resolve your complaint, you may contact the relevant data protection authority as well.

e. ARTION Conferences & Events as a data controller and a data processor

EU data protection law makes a distinction between organizations that process Personal Data for their own purposes (known as "data controllers") and organizations that process personal data on behalf of other organizations (known as "data processors"). If you have a question or complaint about how your Personal Data is handled, these should always be directed to the relevant data controller since they are the ones with primary responsibility for your Personal Data.

ARTION Conferences & Events may act as either a data controller or a data processor in respect of your Personal Data, depending on the circumstances.

Contact us

If you have questions or comments about this Privacy Policy, please contact us at:

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